

**Division of Mental Health Services**  
**Bergen County Department of Health Services**  
**One Bergen County Plaza, 4<sup>th</sup> Floor**  
**Hackensack, NJ 07601**

| <b>Crisis</b>   | <b>Accepting Referrals/Operating?</b>   | <b>Contact</b> |
|---|---|----------------|
| Psychiatric Emergency Screening Program (PESP)/ 201-262-HELP Care Plus                                      | <ul style="list-style-type: none"> <li>Fully operational</li> <li>Conducting assessments in persona and via telehealth, when possible</li> </ul>  | 201 262 4357   |
| Wellness and Support Center/ Early Intervention Support Services (EISS) Comprehensive Behavioral Healthcare | <ul style="list-style-type: none"> <li>Accepting new referrals, call first</li> <li>Providing telehealth services, when possible</li> </ul>   | 201-957-1800   |
| Crossroads to Wellness/ Intensive Outpatient Treatment and Support Services (IOTSS) Care Plus               | <ul style="list-style-type: none"> <li>Accepting new referrals, call first</li> <li>Providing telehealth services, when possible</li> <li>F2F in the community for essential services only</li> </ul> | 201 986 5037   |
| <b>Adult Partial Hospitalization (APH)/Partial Care</b>   | <b>Accepting Referrals/Operating?</b>   | <b>Contact</b> |
| Bergen New Bridge Medical Center APH/MICA (mental illness chemical addiction)                               | <ul style="list-style-type: none"> <li>Accepting new referrals</li> <li>Fully operational at this time</li> </ul>   | 201 967 4000   |
| Comprehensive Behavioral Healthcare Partial Care  | <ul style="list-style-type: none"> <li>Providing services via telehealth</li> </ul>   | 201 646 0195   |
| Care Plus Partial Care  | <ul style="list-style-type: none"> <li>Not accepting new referrals</li> <li>Services temporarily suspended</li> </ul>   | 201-265-8200   |
| High Focus Intensive Outpatient (IOP)/Partial Care  | <ul style="list-style-type: none"> <li>Accepting new referrals</li> <li>Operating on reduced schedule via telehealth platform</li> </ul>  | 201-291-0055   |
| Vantage Health System Partial Care  | <ul style="list-style-type: none"> <li>Accepting new referrals case by case</li> <li>Provide telehealth services</li> <li>Working toward resuming groups using telehealth platform</li> </ul>         | 201 567 0059   |
| Ramapo Ridge Psychiatric Hospital APH   | <ul style="list-style-type: none"> <li>Accepting new referrals</li> <li>Providing telehealth services</li> </ul>  | 201 848 5500   |

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|--|--|---------------------------------|
| West Bergen Mental Healthcare Partial Care   | <ul style="list-style-type: none"> <li>• Not accepting new referrals</li> <li>• Services temporarily suspended</li> </ul>  | 201-485-7172<br>(leave message) |
| <b>Outreach Programs</b>   | <b>Accepting Referrals/Operating?</b>  | <b>Contact</b>                  |
| Assisted Outpatient Treatment Services (AOTS)/ Involuntary Outpatient Commitment (IOC) Care Plus   | <ul style="list-style-type: none"> <li>• Not accepting new referrals</li> <li>• Providing telehealth services, when possible</li> <li>• F2F in the community for essential services only</li> <li>• Transportation for clients to essential medical services/urgent matters</li> </ul> | 201-478-4183                    |
| Behavioral Health Home (BHH) Care Plus   | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services</li> </ul>   | 201 265 8200<br>ext 5443        |
| Program of Assertive Community Treatment (PACT) Bridgeway Rehabilitation Services                  | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services, when possible</li> </ul>  | 201-880-8321                    |
| Integrated Case Management Services (ICMS)/ Community Support Services (CSS) Care Plus             | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services, when possible</li> <li>• F2F in the community for essential services only</li> <li>• Transportation for clients to essential medical services/urgent matters</li> </ul>     | 201 478 4162                    |
| Projects for Assistance in Transition from Homelessness (PATH) Comprehensive Behavioral Healthcare | <ul style="list-style-type: none"> <li>• Providing services via telephone</li> </ul>   | 201-296-6008                    |
| Transition Services (Justice Involved Services/ Jail Diversion) Care Plus                          | <ul style="list-style-type: none"> <li>• Accepting referrals</li> <li>• Providing telehealth services, when possible</li> <li>• F2F in the community for essential services only</li> <li>• Transportation for clients to essential medical services/urgent matters</li> </ul>         | 201 478 4166                    |

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| <b>Housing</b>  | <b>Accepting Referrals/Operating?</b>   | <b>Contact</b>           |
|---|---|--------------------------|
| Advance Housing   | <ul style="list-style-type: none"> <li>• Accepting new referrals; postponing conducting intakes</li> <li>• Providing telehealth services, when possible</li> <li>• Transportation for clients to essential medical services/urgent matters</li> </ul>                                   | 201 498 9140             |
| Rapid Re-Housing for Families and Individuals (RRHFI) Care Plus         | <ul style="list-style-type: none"> <li>• Not accepting new referrals</li> <li>• Providing telehealth services, when possible</li> <li>• F2F in the community for essential services only.</li> <li>• Transportation for clients to essential medical services/urgent matters</li> </ul> | 201 336 3357             |
| Bergen County Housing Health and Human Services Center (BCHHSC) Shelter | <ul style="list-style-type: none"> <li>• Not taking new guests</li> <li>• Focusing on current housing applications</li> <li>• Call 211 hotline for additional shelter/housing information</li> </ul>  | 201 336 6480             |
| <b>Outpatient</b>   | <b>Accepting Referrals/Operating?</b>   | <b>Contact</b>           |
| Bergen New Bridge Medical Center/OPD                                    | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Fully operational at this time</li> <li>• Providing telehealth services, when possible</li> </ul>   | 800 730 2762             |
| Care Plus/OPD   | <ul style="list-style-type: none"> <li>• Accepting new referrals/call first</li> <li>• Providing telehealth services, when possible</li> <li>• F2F services provided for clients in crisis</li> </ul>   | 201-986-5000             |
| Coordinated Specialty Care (CSC) Care Plus                              | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services, when possible</li> <li>• F2F services provided for clients in crisis</li> </ul>  | 201-986-5010             |
| Korean American Outreach Program (KAOS) Care Plus                       | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services</li> </ul>  | 201 265 8200<br>Ext 5280 |
| Comprehensive Behavioral Healthcare OPD                                 | <ul style="list-style-type: none"> <li>• Accepting new referrals via telehealth</li> <li>• Providing telehealth services</li> </ul>   | 201-646-0333             |

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|--|--|----------------------------------|
| Hackensack University Medical Center<br>OPD  | <ul style="list-style-type: none"> <li>• Not accepting new referrals</li> <li>• Providing telehealth services</li> </ul>   | 551 996 2000                     |
| National Alliance on Mental Illness (NAMI) Greater Bergen/<br>Intensive Family Support Services (IFSS) | <ul style="list-style-type: none"> <li>• No workshops or educational programs</li> <li>• Support groups provided online</li> <li>• Providing services via telephone</li> </ul>   | 201-935-6264<br><br>201-296-6011 |
| Ramapo Ridge Psychiatric Hospital<br>OPD   | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services</li> </ul>   | 201 848 5500                     |
| Vantage Health System<br>OPD   | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth</li> <li>• F2F for essential services only</li> </ul>   | 201 567 0059                     |
| West Bergen Mental Healthcare<br>OPD   | <ul style="list-style-type: none"> <li>• Accepting new referrals</li> <li>• Providing telehealth services</li> </ul>   | 201-485-7172<br>(leave message)  |
| <b>Inpatient Hospital</b>  | <b>Accepting Referrals/Operating?</b>  | <b>Contact</b>                   |
| Bergen New Bridge Medical Center   | <ul style="list-style-type: none"> <li>• Accepting patients</li> </ul>   | 800 730 2762                     |
| Englewood Hospital   | <ul style="list-style-type: none"> <li>• Not accepting new patients</li> </ul>   | 201 894 3000                     |
| Ramapo Ridge Psychiatric Hospital - Inpatient  | <ul style="list-style-type: none"> <li>• Accepting new patients on a case by case basis</li> </ul>   | 201 848 5500                     |
| <b>Legal/Financial</b>   | <b>Accepting Referrals/Operating?</b>  | <b>Contact</b>                   |
| Adult Protective Services (APS)  | <ul style="list-style-type: none"> <li>• Providing telephonic services</li> <li>• Suspended home visits</li> <li>• Coordinating with Law Enforcement to conduct well checks if unable to get in contact</li> </ul>       | 201 368 4300                     |
| Bergen County Board of Social Services (BCBSS)   | <ul style="list-style-type: none"> <li>• Accepting Applications</li> <li>• No Face to Face services</li> </ul>   | 201 368 4200                     |
| Mental Health Law Project (MHLP)   | <ul style="list-style-type: none"> <li>• Accepting referrals via telephone</li> <li>• Building/courts are closed to public, with exception of emergent actions</li> <li>• Postponing upcoming Social Security</li> </ul> | 201 634 2760                     |

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|                                      |  |                |
|--------------------------------------|--|----------------|
|                                      | hearings <ul style="list-style-type: none"><li>• Will take information for other cases, but unlikely court dates will be in near future, unless emergent</li></ul> |                |
| Social Security Administration (SSA) | <ul style="list-style-type: none"><li>• Accepting Applications</li><li>• No Face to Face services</li></ul>  | 1 800 772 1213 |